## **Getting Help**



Support for the Copernica integration for Magento 1 will stop after **November 1st 2018**. After this date users will not be able to submit any support tickets for this module and the software is being deprecated.

## Where to Start

If you encounter any problems using or setting up the integration, please let us know — we're here to help!

You may want to first search the following:

- the Troubleshooting Guide, where you can find information about the most common issues.
- the Copernica Documentation.

If you need further assistance, please raise a support request (see below). Alternatively, if you feel you have encountered a bug in the integration, or wish to request a feature, please send a support request as well.

## Raising a Support Request

This module is deprecated and no longer supported. It's not possible to raise a support request.