Getting Help

ⓘ Support for the Copernica integration for Magento 1 will stop after **November 1st 2018**. After this date users will not be able to submit any support tickets for this module and the software is being deprecated.

Where to Start

If you encounter any problems using or setting up the integration, please let us know — we're here to help!

You may want to first search the following:

- the Troubleshooting Guide, where you can find information about the most common issues.
- the Copernica Documentation.

If you need further assistance, please raise a support request (see below). Alternatively, if you feel you have encountered a bug in the integration, or wish to request a feature, please send a support request as well.

Raising a Support Request

This module is deprecated and no longer supported. It's not possible to raise a support request.